

Practical PM Day - Friday 9 August 2019

Session Time	Speaker
9.00 am - 9.10 am	Welcome, thank you for sponsors, positive participation award.
9.10 am-9.45 am 35 mins	Managing properties that a part of a Body Corporate - What are the lessor and tenant rights, get the answers to the most common Body Corporate Questions PM's need to know about. Chris Irons - Commissioner Office of the Commissioner for Body Corporate and Community Management
9.45 am -10.00 am 15 mins	Creating tenants of choice and better rental outcomes Paul Tommasini Tenancy Skills Institute
10.00 am - 10.30 am 30 mins	Answers to the top 10 questions PM's ask the RTA Lynn Smith - RTA
10.30 am - 10.45 am 15 mins	Legislation Update Sean Roberts - Legal Counsel REIQ
10.45 am -11.15 am	Morning tea
11.15 to 11.45 am 30 mins	Stigmatised Property - what constitutes a stigma and what are the lessor/property manager obligations Peter Nell Office of Fair Trading
11.45 am to 12.10 pm 25 mins	Costs and process of forensically cleaning a property and has the owner got the right insurance cover. Peter Lynch Aon
12.10 to 1.00 pm 50 mins	Health and safety in property management <ul style="list-style-type: none"> • Impacts and stigmas surrounding mental health issues • Warning signs of staff or colleagues at risk of mental health issues Rebecca Fogarty - Co-founder and director of Blackbird and Finch Property Management Sebnem Bulan-Worth - Health & Safety Consultant, Trainer. Kiri Edyvean - Murdoch Lawyers
1.00 pm -1.40 pm	Lunch

<p>1.40 pm- 2.30 pm 50 minutes</p>	<p>What structure is best? Task, portfolio, pod or somewhere in between.</p> <ul style="list-style-type: none"> • What systems and staffing structure work best for managing tenancy applications, rent arrears, maintenance, exit inspections and bonds. <p>Katie Knight - RE/MAX Success Laura Valenti - Solutions Property Management</p>
<p>2.30 pm to 2.45 pm</p>	<p>Transitioning owners to the new smoke alarm requirements Smoke Alarm Solutions</p>
<p>3.45 pm to 3.30 pm 45 mins</p>	<p>Where is your throttle set? Are you cruising or do you need to reset to get that extra 5% to achieve your career and personal goals?</p> <p>Antonia Mercorella CEO REIQ</p>
<p>3.30 pm to 3.40 pm</p>	<p>Wrap up and Positive Participation Award recipient announcement Prize (BDM Day)</p>